## CALIFORNIA CASE MANAGEMENT SYSTEM CERTIFICATION (2002) DEPARTMENT OF MOTOR VEHICLES SCRIPT

Case Event	Tasks	Expected Outcomes		Function
Please use the case scenarios listed below.	See below.	See below.	8.1.2	<ul> <li>A. Demonstrate integrated California Department of Motor Vehicle (DMV) access with bi-directional data exchange.</li> <li>B. The application should: <ul> <li>a. Populate local database with driver records;</li> <li>b. Apply fees and fines;</li> <li>c. Submit license holds and releases;</li> <li>d. Generate and submit required abstracts;</li> <li>e. Generate exception reports.</li> </ul> </li> <li>C. Meet requirements as specified in the State of California, Department of Motor Vehicles, Abstract Reporting Manual (DL630) and Fixed Field Data Format Inquiry Manual (DL 578).</li> </ul>

#	Case Event	Tasks	Expected Outcomes
1a.	WITHOUT PRIORS		
	Operator in Sacramento County Superior Court checks Driver's license history information (priors) for Ronald Rios, whose California Driver's License Number is 18409702 (Note: 'I' numbers are test database numbers, not valid DL numbers) and DOB is 05/15/50. Docket codes will trigger retrieval of priors, if any, from DMV.	Enter the required information for the DMV transaction, e.g., transaction code, court requester code (for Sacramento County it is 43470), operator code, Driver's License number.	Display transaction code, court requester code, operator code, Driver's License number, Name, DOB, Age, Address, City, State, ZIP, Sections violated, Violation date.
1b.	WITHOUT PRIORS, NO RECORD		
	Operator in Sacramento County Superior Court checks Driver's license history information (priors) for Sunny Howard II, whose California Driver's License Number is 12640123 and DOB is 04/27/56.	Enter the required information for the DMV transaction.	Display that the record does not exist or appropriate error message retrieved from DMV.
1c.	WITHOUT PRIORS, OPERATOR ERROR		
	Operator in Sacramento County Superior Court	Enter the required information for the DMV	Display exception report with error information from DMV.

04/10/2002 Page 2 of 14

#	Case Event	Tasks	Expected Outcomes
	checks Driver's license history information (priors) for Ronald Rios, whose California Driver's License Number is 18409702 (Note: 'I' numbers are test database numbers, not valid DL numbers) and DOB is 05/15/50.	transaction.	
	Operator enters CAI8409702 as driver's license number.	Enter driver's license number.	
1d.	WITHOUT PRIORS, OUT OF STATE, NO RECORD		
	Operator in Sacramento County Superior Court checks Driver's license history information (priors) for Conan Agostini, whose New York Driver's License Number is NY 8409703 and DOB is 11/15/62.	Enter the required information for the DMV transaction.	Display transaction code, court requester code, operator code, Driver's License number, Name, DOB, Age, Address, City, State, ZIP, Sections violated, Violation date.
2a.	WITH PRIORS		
	Operator in Sacramento County Superior Court checks Driver's license history information (priors) for Lance Scott, whose California Driver's License Number is 18409704 (Note: 'I' numbers are test	Enter the required information for the DMV transaction, e.g., transaction code, court requester code (for Sacramento County it is 43470), operator code, Driver's License number.	Display transaction code, court requester code, operator code, Driver's License number, Name, DOB, Age, Address, City, State, ZIP, Docket/Case Number, Sections violated, Violation date. Conviction Date, Disposition Codes.

04/10/2002 Page 3 of 14

#	Case Event	Tasks	Expected Outcomes
	database numbers, not valid DL numbers) and DOB is 11/11/68.		
2b.	WITH PRIORS, CALCULATE FINE		
	Operator in Sacramento County Superior Court checks Driver's license history information (priors) for Lance Scott, whose California Driver's License Number is 18409704 (Note:	Enter the required information for the DMV transaction.  Using the prior information, calculate the fine and penalty assessments using	Display transaction code, court requester code, operator code, Driver's License number, Name, DOB, Age, Address, City, State, ZIP, Docket/Case Number, Sections violated, Violation date. Conviction Date, Disposition Codes.
	'I' numbers are test database numbers, not valid DL numbers) and DOB is 11/11/68.	the appropriate fine/bail schedules for the respective violations.	Display the fine, penalty assessments.
3a.	TRAFFIC SCHOOL		
	Operator in Sacramento County Superior Court checks Driver's license history information for Monica Verdi, whose California Driver's License Number is 18409711 (Note: 'I' numbers are test database numbers, not valid DL numbers) and DOB is 08/05/49.	Enter the required information for the DMV transaction.	Display transaction code, court requester code, operator code, Driver's License number, Name, DOB, Age, Address, City, State, ZIP, Docket/Case Number, Sections violated, Violation date. Conviction Date, Disposition Codes.
	Operator checks to see if Monica Verdi has attended	Retrieve the relevant traffic school information.	Display disposition code of traffic school.

04/10/2002 Page 4 of 14

Case Event	Tasks	Expected Outcomes
traffic school. Operator finds that she has attended traffic school.		
TRAFFIC SCHOOL, INELIGIBLE		
DMV records show that Verdi has attended traffic school 6 months ago, therefore is not eligible.	Retrieve the relevant traffic school and ineligibility information.	Display disposition code of traffic school and ineligibility information.
TRAFFIC SCHOOL		
Operator in Sacramento County Superior Court checks Driver's license history information for Henry Aurelian, whose California Driver's License Number is 18409714 (Note: 'I' numbers are test database numbers, not valid DL numbers) and DOB is 09/29/48. Docket codes will trigger retrieval of priors, if any, from DMV.	Enter the required information for the DMV transaction.	Display transaction code, court requester code, operator code, Driver's License number, Name, DOB, Age, Address, City, State, ZIP, Docket/Case Number, Sections violated, Violation date. Conviction Date, Disposition Codes.
Operator checks to see if Henry Aurelian has attended traffic school. Operator finds that he has attended traffic school.	Retrieve the relevant traffic school.	Display disposition code of traffic school.
	traffic school. Operator finds that she has attended traffic school.  TRAFFIC SCHOOL, INELIGIBLE  DMV records show that Verdi has attended traffic school 6 months ago, therefore is not eligible.  TRAFFIC SCHOOL  Operator in Sacramento County Superior Court checks Driver's license history information for Henry Aurelian, whose California Driver's License Number is 18409714 (Note: 'I' numbers are test database numbers, not valid DL numbers) and DOB is 09/29/48. Docket codes will trigger retrieval of priors, if any, from DMV.  Operator checks to see if Henry Aurelian has attended traffic school. Operator finds that he has attended traffic	traffic school. Operator finds that she has attended traffic school.  TRAFFIC SCHOOL, INELIGIBLE  DMV records show that Verdi has attended traffic school 6 months ago, therefore is not eligible.  TRAFFIC SCHOOL  Operator in Sacramento County Superior Court checks Driver's license history information for Henry Aurelian, whose California Driver's License Number is 18409714 (Note: 'I' numbers are test database numbers, not valid DL numbers) and DOB is 09/29/48. Docket codes will trigger retrieval of priors, if any, from DMV.  Operator checks to see if Henry Aurelian has attended traffic school. Operator finds that he has attended traffic

04/10/2002 Page 5 of 14

California CMS System Certification (2002) Department of Motor Vehicles Script (cont.) Version 2

#	Case Event	Tasks	Expected Outcomes
3d.	TRAFFIC SCHOOL, ELIGIBLE		
	Operator checks to see if Henry Aurelian has attended traffic school. DMV records show that Aurelian has attended traffic school more than 18 months ago, therefore is eligible.	Retrieve the relevant traffic school and eligibility information.	Display disposition code of traffic school and eligibility information.
4.	RETRIEVE FAILURE TO APPEAR (FTA) HOLD INFORMATION		
	Operator in Sacramento County Superior Court checks Driver's license history information for Ruthanne Rice, whose California Driver's License Number is 18409756 (Note: '1' numbers are test database numbers, not valid DL numbers) and DOB is 03/09/77.	Enter the required information for the DMV transaction.	Display transaction code, court requester code, operator code, Driver's License number, Name, DOB, Age, Address, City, State, ZIP, Docket/Case Number, Sections violated, Violation date.
	Operator retrieves FTA information.	Retrieve FTA information.	
5.	RETRIEVE FAILURE TO PAY (FTP) HOLD INFORMATION		

04/10/2002 Page 6 of 14

#	Case Event	Tasks	Expected Outcomes
	Operator in Sacramento County Superior Court checks Driver's license history information for Alphonse Dornier, whose California Driver's License Number is 18409722 (Note: '1' numbers are test database numbers, not valid DL numbers) and DOB is 06/03/68.	Enter the required information for the DMV transaction.	Display transaction code, court requester code, operator code, Driver's License number, Name, DOB, Age, Address, City, State, ZIP, Docket/Case Number, Sections violated, Violation date. Conviction Date, Disposition Codes and amount due.
	Operator retrieves FTP information, including amount due.	Retrieve FTP and amount due information.	
6a.	RECORD AND SEND FAILURE TO APPEAR (FTA) HOLD INFORMATION		
	Operator in Sacramento County Superior Court checks Driver's license history information for Jessica Hayashi, whose California Driver's License Number is 18409751 (Note: 'I' numbers are test database numbers, not valid DL numbers) and DOB is 01/01/44.	Enter the required information for the DMV transaction.	Display transaction code, court requester code, operator code, Driver's License number, Name, DOB, Age, Address, City, State, ZIP, Docket/Case number, Sections violated, Violation date.  Display FTA hold was successfully sent, along with DMV return code.
	Operator records that Hayashi failed to appear.	Enter FTA information and send transaction to DMV.	

04/10/2002 Page 7 of 14

#	Case Event	Tasks	Expected Outcomes
6b.	FTA AND FLAGS		
	Operator retrieves FTA information for Jessica Hayashi with flag counts for Owner's responsibility (VC 40001(a) and 40002.1) and of VC 40509.5 stating that an FTA warning letter/notice was sent to the defendant.  (Note: The 40509.5 flag tells DMV a warning letter/notice has been sent, which causes immediate suspension of the license. If the flag is not sent, license will be suspended only with an additional FTP/FTA. Other flag count examples are Owner's responsibility 40001 VC Hazardous Material, Commercial Vehicle  Owner responsibility flag counts are sent at the beginning of the violation list, unlike other flag counts which are at the end of the list.)	Retrieve FTA information and flag count information.	Display transaction code, court requester code, operator code, Driver's License number, Name, DOB, Age, Address, City, State, ZIP, Docket/Case Number, Sections violated, Violation date.  Display flag count information.
6c.	FTA WITH ERROR		
	Operator in Ventura County Superior Court (Court code 56480) checks Driver's	Enter the required information for the DMV transaction.	Display exception report with error information from DMV.

04/10/2002 Page 8 of 14

#	Case Event	Tasks	Expected Outcomes
	license history information for Jessica Hayashi whose DL# is unknown.		
	Operator enters DL# as 'unknown.'	Enter 'unknown' for DL#.	
	(Note: DMV errors fall into three categories: DMV system error, Court IS Dept. system error and user system error. The last category is being evaluated here.)		
7a.	RECORD AND SEND FAILURE TO PAY (FTP) HOLD INFORMATION		
	Operator in Sacramento County Superior Court checks Driver's license history information for Wesley Lovelace, whose California Driver's License Number is 18409750 (Note: 'I' numbers are test database numbers, not valid DL numbers) and DOB is 02/20/84.	Enter the required information for the DMV transaction.	Display transaction code, court requester code, operator code, Driver's License number, Name, DOB, Age, Address, City, State, ZIP, Docket/Case number, Sections violated, Violation date, Conviction Date, Disposition Codes and amount due.
	Operator records that Lovelace failed to pay \$64. (Note: This is not a mandatory appearance or	Enter FTP information, amount due and send transaction to DMV.	Display FTP hold was successfully sent, along with DMV return code.

04/10/2002 Page 9 of 14

#	Case Event	Tasks	Expected Outcomes
	DUI case, therefore the FTP hold includes the amount due on the transaction.)		
7b.	FTP AND FLAGS  Operator retrieves FTP information for Wesley Lovelace and adds flag count of VC 40509.5 stating that an FTP warning letter/notice was sent to the defendant.	Retrieve FTP information and enter flag count information.	Display transaction code, court requester code, operator code, Driver's License number, Name, DOB, Age, Address, City, State, ZIP, Docket/Case Number, Sections violated, Violation date, Conviction Date, Disposition Codes.  Display flag count information.
7c.	FTP WITH ERROR		
	Operator in Ventura County Superior Court (Court code 56480) checks Driver's license history information for Wesley Lovelace whose DL# and DOB are unknown.	Enter the required information for the DMV transaction.	Display exception report with error information from DMV.
	Operator enters DOB as 'unknown.'  (Note: DMV errors fall into three categories: DMV system error, Court IS Dept. system error and user system error. The last category is being evaluated here.)	Enter 'unknown' for DOB.	

04/10/2002 Page 10 of 14

#	Case Event	Tasks	Expected Outcomes
8.	RECORD AND SEND FTA RELEASE INFORMATION		
	Operator in Sacramento County Superior Court checks Driver's license history information for Jessica Hayashi, whose California Driver's License Number is 18409751 (Note: 'I' numbers are test database numbers, not valid DL numbers) and DOB is 01/01/44.	Enter the required information for the DMV transaction.	Display transaction code, court requester code, operator code, Driver's License number, Name, DOB, Age, Address, City, State, ZIP, Docket/Case number, Sections violated, Violation date.
	Operator records that Hayashi appeared in court and sends DMV the FTA release information.	Enter FTA release information and send transaction to DMV.	Display FTA release was successfully sent, along with DMV return code.
9.	RECORD AND SEND FTP RELEASE INFORMATION  Operator in Sacramento County Superior Court checks Driver's license history information for Wesley Lovelace, whose California Driver's License Number is 18409750 (Note: 'I' numbers are test database numbers, not valid DL numbers) and DOB is 02/20/84.	Enter the required information for the DMV transaction.	Display transaction code, court requester code, operator code, docket/case number, Driver's License number, Name, DOB, Age, Address, City, State, ZIP, Sections violated, Violation date, Conviction Date, Disposition Codes.
	Operator records that	Enter FTP release	Display FTP release was successfully sent, along with DMV

04/10/2002 Page 11 of 14

#	Case Event	Tasks	Expected Outcomes
	Lovelace paid \$64 in full and sends DMV the FTP release information.	nformation, and send transaction to DMV.	return code.
10.	RECORD AND SEND ABSTRACT OF CONVICTION WITH DISPOSITION CODE OF FINE  Operator in Sacramento County Superior Court checks Driver's license history information for Tanya Virgil, whose California Driver's License Number is 18409718 (Note: 'I' numbers are test database numbers, not valid DL numbers) and DOB is 12/21/27.	Enter the required information for the DMV transaction.	Display transaction code, court requester code, operator code, docket/case number, Driver's License number, Name, DOB, Age, Address, City, State, ZIP, Sections violated, Violation date, Conviction Date, Disposition Codes.
	Operator adds VC 23109(c) and fine.	Enter conviction information, disposition code of fine, and send transaction to DMV.	Display fine information was successfully sent, along with DMV return code.
11.	AMEND DISPOSITION AND ADD SUSPENSION INFORMATION		
	Operator amends disposition to include suspension of Tanya Virgil's license for 30-days.	Enter the required information for the DMV transaction.	Display transaction code, court requester code, operator code, docket/case number, Driver's License number, Name, DOB, Age, Address, City, State, ZIP, Sections violated, Violation date, Conviction Date, Disposition Codes, Amended Code and date.

04/10/2002 Page 12 of 14

#	Case Event	Tasks	Expected Outcomes
		Enter amended information, and send transaction to DMV.	Display information was successfully sent, along with DMV return code.
12.	CORRECTION INFORMATION  Operator realizes there was an error and removes the disposition code of fine imposed against Tanya Virgil.  (Note: The disposition code of suspension is not removed.)	Enter the required information for the DMV transaction.  Remove disposition code of fine, and send transaction to DMV.	Display transaction code, court requester code, operator code, docket/case number, Driver's License number, Name, DOB, Age, Address, City, State, ZIP, Sections violated, Violation date, Conviction Date, Disposition Codes, Amended Code and date.  Display information was successfully sent, along with DMV return code.
13.	RECORD AND SEND ABSTRACT OF CONVICTION INFORMATION  Operator in Sacramento County Superior Court checks Driver's license history information for Agnes Wong, whose California Driver's License Number is 18409709 (Note: 'I' numbers are test database numbers, not valid DL numbers) and DOB is 11/30/67.	Enter the required information for the DMV transaction.	Display transaction code, court requester code, operator code, docket/case number, Driver's License number, Name, DOB, Age, Address, City, State, ZIP, Sections violated, Violation date, Conviction Date, Disposition Codes, BAC, Jail, Probation type, Probation date, Restriction end date,
	Operator records that Defendant Wong was found	Enter Abstract of Conviction information, and send	Display Abstract of Conviction was successfully sent, along with DMV return code.

04/10/2002 Page 13 of 14

California CMS System Certification (2002) Department of Motor Vehicles Script (cont.) Version 2

#	Case Event	Tasks	Expected Outcomes
	guilty of VC 23152(a) on	transaction to DMV.	
	03/26/02. and sentenced as		
	follows: Fine; 3 years		
	Probation with conditions to		
	obey all laws, consume no		
	alcohol, and drive only if		
	licensed to do so; 5 days in		
	Jail; STV 90-day restriction,		
	and first offender DUI		
	program. The violation date		
	was 02/14/02. BAC was		
	0.16. The defendant		
	consented to attend DUI		
	program on the date of		
	conviction.		

04/10/2002 Page 14 of 14